

COMPANY CHARTER

Bergeon SA's quality approach meets the requirements of ISO 9001:2015 and ISO 14001:2015. The main axes, defined below, are carried out by the management, who undertakes to promote them within the company. We aim to:

1. THE SATISFACTION OF OUR CUSTOMERS

The satisfaction of our customers is at the heart of our concerns. Our technical-commercial team in permanent contact with them has over time created a relationship of partnership and trust. Today, it makes it possible to target their equipment needs precisely in terms of quality, functionality, ergonomics and novelty.

2. DESIGN, MANUFACTURING AND MARKETING OF INNOVATIVE QUALITY PRODUCTS

Our technical office develops new innovative products that meet the Swiss Made label, mostly carried out internally. This allows us to market products perfectly suited to the requirements and market reality. The quality and durability of our products, which give us a competitive advantage, remain the common thread of our developments.

3. CREATING SUSTAINABLE PARTNERSHIPS WITH OUR SUPPLIERS AND SUBCONTRACTORS

In addition to being a watchmaking equipment manufacturer, over the years we have created a network of suppliers and subcontractors that we consider to be true partners. Their geographical proximity allows us to contribute to the development of the regional industrial fabric and is part of our vision of sustainable development. These collaborations allow us to carry out complex projects and integrate various technologies at the cutting edge of innovation into our products.

4. THE SUCCESSFUL INTEGRATION AND INVOLVEMENT OF OUR EMPLOYEES

Our employees are the lifeblood of the company. Passion, team spirit, mutual support and motivation are the values that we favor within the company. We aim to ensure the sustainability of our activities by providing a safe environment and promoting the development of individual skills. We are a training company and preparing the next generation is important to us.

5. THE SUSTAINABILITY OF OUR ACTIVITIES

As an industrial company, we bear an environmental responsibility. We do this by streamlining our energy consumption, controlling our waste and integrating sustainability considerations into various stages of our activities. This goes from the choice of materials during the R & D process, through the reparability of the product, to its recycling. Aware that respect for the environment must be a driving force for everyone, we raise awareness in this regard among our employees.

6. CONTINUOUS IMPROVEMENT OF OUR PRACTICES

The world is changing and so are we. We are constantly looking for efficiency in all departments. Continuous improvement of processes, products and the skills of our employees is a daily task.

Management and supervision support employees at all levels of the company in order to ensure the best assimilation of this policy. It also undertakes to comply with applicable legal and regulatory requirements.

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